Mainstreaming SBI in Diverse Settings

Workshop
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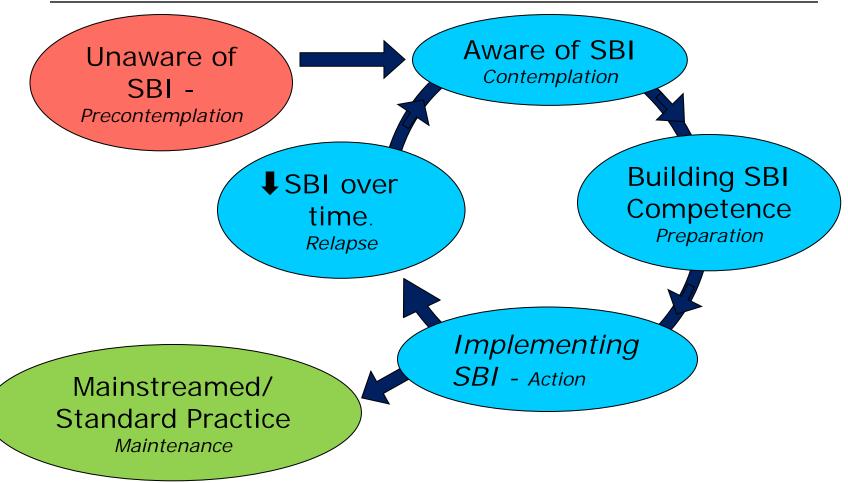
What is it we are trying to 'mainstream'?



- What do we mean by SBI?
- o Who do we want to deliver it?
- o When do we want them to deliver:
 - Screening (universal/targeted?; tool/no tool/new tool?; focused on certain conditions/groups?)
 - Opportunistic/referred for intervention?
 - BI type simple advice/motivational conversation (5-10mins); longer conversation (20mins brief motivational counselling etc.)
 - Well-researched staff groups? 'New'/nontraditional staff groups?

Mainstreaming SBI— A Cycle of Practice Change





What do we already know about mainstreaming?



- Cannot assume that training alone will result in delivery, for most people.
- Implementation research¹: the level of implementation of an innovation depends on:
 - The Innovation
 - Adopters
 - Context (local and strategic)
 - Activities
- Small body of BI implementation research²
- Other relevant research e.g. transfer of learning from training into practice re. generic communications skills³

SBI Mainstreaming Barriers and Facilitators

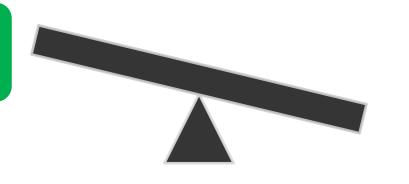


Political – Local/National Level Practice/ Organisation Level

Individual Practitioner Level

Manager/ Team Level

Facilitators (Helpers)



Barriers





Role legitimacy

- Should I do this?
- Do I think it is my job?
- Do my patients/clients agree?

Role adequacy

- Can I do this? Do I feel competent?
- Do I have time?
- Do I know what to do with different patients?

Role support

- Safety net what if things go wrong?
- What if patients need more help than I can give is other support available?
- Does my boss/manager/commissioner want/support me to do this?

More on system/practice/ managerial factors



- Does my software support this? (prompts; easy recording?)
- o Privacy?
- Public reminders posters, displays, leaflets
- o Am I paid? Is it enough?
- Does anyone care/check if I'm delivering? –
 Advocacy, encouragement, targets?
- o Do I get feedback on my performance?

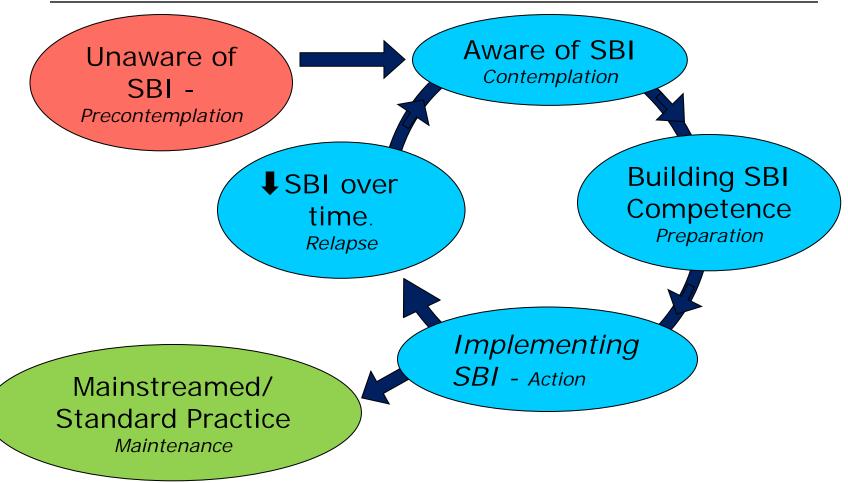
More on national factors



- Profile (top-down push?, targets?)
- Culture influence public/ professional expectations of what is normal
- Media reports can be helpful/not
- Funding to pay for delivery; resources e.g. prof & patient; training; 'advocates'; support services for resulting referrals etc.

Mainstreaming SBI— A Cycle of Practice Change









Unaware of SBI Contemplation

Aware of SBI Contemplation

- Building awareness and advocacy for SBI
- Developing a mutual understanding of what SBI means for the target group/service:
 - What are the challenges and benefits
 - What training/resources/support do they need to implement SBI?

From Awareness to Competence



- Investigate prior
 SBI training and competency.
- Identify appropriate models of training.
- Building SBI Competence

Aware of SBI

Contemplation

 Use understanding of target groups, their competency and needs to develop tailored training materials.

From Competence to Implementation



- Role Legitimacy
 - Patients/Clients perceptions
 - Advocacy from champions
- Role Support
 - Suitable support resources
 - Troubleshooting
 - Referral options
 - Managerial support

Building SBI Competence Preparation



Implementing SBI - Action

From Implementation to Standard Practice



- Embed SBI into SOPs e.g. for new patient admissions, triage, initial assessments.
- Embed training for SBI into existing provision – train trainers to deliver.
- Leave a legacy: Excellent training and support materials, systems, structures and enthusiasm!

↓ SBI over time. Relapse

Mainstreamed/ Standard Practice Maintenance

Implementing SBI - Action

Mainstreaming Checklist (Setting-Specific Approach)



- Identify key contacts
- Advocacy, understanding, partnership working.
- Setting-specific model and infrastructure.
- Establish
 mechanisms for
 monitoring &
 evaluation.

- 5. Develop materials based on needs analysis.
- 6. Deliver training.
- 7. Deliver TFTs
- Provide ongoing support (including ongoing monitoring & evaluation).

Create Consultancy, 2010.